

Privacy Policy

This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
 - How do we collect your data?
 - How will we use your data?
 - How do we store your data?
 - Marketing
 - What are your data protection rights?
 - Changes to our privacy policy
 - How to contact us
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What data do we collect?

We collect the following data:

- Personal identification information where voluntarily provided (name, email address, phone number, etc.); and
 - Information about your computer or any other electronic device which you use to access our website (your IP address, browser, etc.).
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How do we collect your data?

You directly provide **Philos** with most of the data we collect. We collect data and process data when you:

- Complete an online form; or
 - Use or view our website via your browser's cookies.
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How will we use your data?

We collect your data so that we can:

- Process your orders or manage your account;
 - Email you with special offers on products and services we think you might like; or
 - Identify which pages you're using to help us analyse data about web traffic and improve the website.
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How do we store your data?

Philos securely stores your data at **2A High Street, Ruddington, Nottingham, NG11 6EH** on a password-protected computer in a lockable office.

Marketing

We would like to send you information about our products and services that we think you might like. You have the right at any time to stop us from contacting you for marketing purposes. If you have previously agreed to receive marketing, you may always opt out at a later date.


What are your data protection rights?

We want to make sure you are fully aware of all your data protection rights. Every user is entitled to the following:

- **Access** – You have the right to request copies of your personal data that we hold.
- **Rectification** – You have the right to request that we correct any information you believe is inaccurate or complete information you believe is incomplete.
- **Erasure** – You have the right to request that we erase your personal data, under certain conditions.
- **Restrict processing** – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- **Object to processing** – You have the right to object to our processing of your personal data, under certain conditions.
- **Data portability** – You have the right to request that we transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond. If you would like to exercise any of these rights, please contact us at:

 Email: **hello@philosdeli.co.uk**

 Phone: **0115 914 4440**

 Address: **2A High Street, Ruddington, Nottingham, NG11 6EH**


Changes to our privacy policy

We keep our privacy policy under regular review. This privacy policy was last updated **April 2025**.

How to contact us

If you have any questions about our privacy policy, the data we hold on you, or would like to exercise one of your rights, please contact us:

 Email: **hello@philosdeli.co.uk**

 Phone: **0115 914 4440**

 Address: **2A High Street, Ruddington, Nottingham, NG11 6EH**